

# Long Island Community Hospital

## **Our hospital is addressing Novel Coronavirus (COVID-19) and has a plan to keep you safe**

As a patient or family member here at Long Island Community Hospital you can take comfort in knowing that our care team has been busy preparing for the Novel Coronavirus (COVID-19).

We have a thorough plan in place that is reviewed by experts on a daily basis to ensure it meets the needs of our patients, visitors and employees. We follow the NY State Department of Health (DOH) and Centers for Disease Control and Prevention (CDC) guidelines at all times. If a potential Coronavirus patient reaches our doors, we will immediately notify our infection prevention team as well as the DOH.

At the entry points for our hospital as well as at all of our outpatient locations, we are screening all patients for the Coronavirus, flu and other infectious diseases.

We understand you care about your loved ones and we will do our best to keep the lines of communication open. However, at this time we can no longer allow visitors in our hospital. For Emergency Department patients, we will allow one visitor per patient in the waiting room only. For ambulatory surgery patients, we will allow one visitor to be called in at time of discharge. All visitors will continue to be screened. We know there will be special cases that may require an exception. We will review these on a per case basis and communicate appropriately.

We are prepared with the appropriate patient care equipment and supplies necessary to treat all patients. Daily ordering and adjustments are made as we keep a close watch on our inventory of supplies. Our caregivers have written protocols to guide them on the care and management of patients with possible infectious diseases. We also have multi-disciplinary, specialized teams that are thoroughly trained and conduct regular drills to be ready for these patients should they require care.

We are in communication with DOH and CDC on a regular basis, but even more so now, staying on top of all of the latest updates. We have enhanced our patient and visitor signage and we communicate to our employees and physicians regularly, ensuring all new developments are known throughout our organization.

Should you have any questions or concerns about your care and our on-going efforts to keep you and your love ones safe, please feel free to ask your caregiver or call our Patient Advocate office at 631.687.4655.

Thank You

March 17, 2020